Policy for Support Services

Full Fee Paying Overseas Students
CRICOS provider code: 00637G

Mount St. Bernard College will ensure that students have access to:-

- Orientation on arrival
- Assistance and information about their academic progress
- Ongoing counselling as required in relation to health and family matters
- A Home Class Teacher, Year Level Coordinators, and the Heads of Middle and Secondary school, who will assist the student to adjust to life and study at the school, and to help resolve problems
- A copy of the College’s Dispute Resolution Policy.

Medical Practitioners

Boarding Staff will be able to help the overseas student contact medical services. Otherwise, the Year Level Coordinators will help the student consult a telephone directory of appropriately situated medical services.

Australian Medical Association – Qld (AMAQ) (for doctors with LOTEs) contact (07) 3872 2222.

All overseas students are expected to maintain health cover with Medibank Private
www.medibank.com.au

Immigration Services

PRISMS Hotline  prisms@dest.gov.au
Phone: (02) 6240 7647
Fax: (02) 6123 7558

General Enquiries  esos@dest.gov.au
Phone: (02) 6240 5069
Fax: (02) 6240 7789

Visa Enquiries: Department of Immigration (DIMIA)
Website: http://www.immi.gov.au
Phone: 131 881 (within Australia)